



Government of Western Australia
WA Country Health Service



WALGA – REGIONAL HEALTH SERVICES

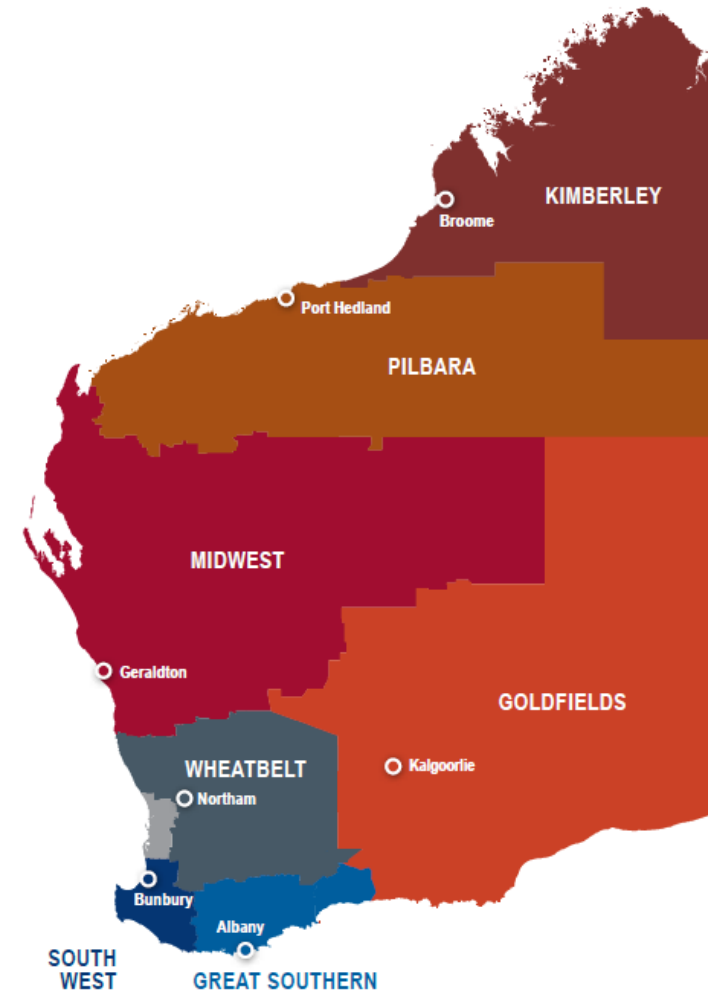
FEBRUARY 2019

Mr Jeff Moffet, Chief Executive, WACHS
Mrs Marie Baxter, Executive Director, Nursing and
Midwifery



ABOUT WA COUNTRY HEALTH SERVICE (WACHS)

- ❑ Seven regions, comprising 68 hospitals and 27 nursing posts.
- ❑ 10,000 staff.
- ❑ Annual budget of around \$1.7 billion
- ❑ Governed by a Board (since 2016)
- ❑ Services include emergency and hospital, population, public and primary health care, mental health, drug and alcohol services, Aboriginal health, child and community health, and residential and community aged care services.
- ❑ WACHS provides health services to 537,000 people, including an estimated 52,600 Aboriginal people, around 21% of the State's population.
- ❑ Aboriginal life expectancy is 10.5 years less than non-Aboriginal people



WA Country Health Service Board



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COUNTRY WA AT A GLANCE – 2017/18

YEAR IN REVIEW

1,122 PEOPLE
A DAY 

*Presented to a major
country emergency
department (ED) in 2017*

DURING
2017-18 394,770

*Times people presented
at a country ED, were
treated and cared for*

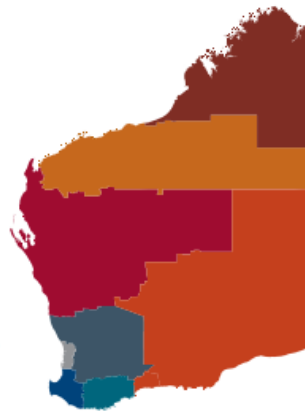


 In 2017
124,316

*Admitted patients
were discharged*

5,792
admissions

*For people
living in country
WA for an acute
mental health or
alcohol and drug
condition in 2017*



*In 2017/18 WACHS supported
4,564 Births*



15,000+
*Elective surgery
patients seen*

35,647

*Aboriginal patients
provided inpatient care*



42,475

*Telehealth patient
appointments and
services 2017*



UP
16+%
SINCE 2016



WACHS WORKFORCE

WORKPLACE PROFILE

As at March 2018

10,066

Country people
employed



Of our staff work from
country locations.

4.4%

413

Aboriginal people
employed

Staff with a
self-declared
disability

42

0.4%

Staff gender profile

18%
MALES

82%
FEMALES



Women in SES
equivalent or
Executive level
positions

50%



AGE PROFILE

24 and under

5%

25-44 years

38.1%

45 and over

56.9%



Interns and
recent graduates
started with us



INNOVATION AND DIGITAL

- ❑ Emergency Telehealth Service (ETS)
- ❑ Virtual care – outreach services (stroke, cancer, burns, ear health, eye health)
- ❑ Country Health Initiative (formerly SIHI) – medical and midwifery workforce
- ❑ Command Centre (transport, mental health, emergency department (ED), inpatients)



DEVELOPMENT

- ☐ Ambulance Strategy
- ☐ Information systems and access
- ☐ Apps for handheld devices (e.g. PATS)
- ☐ Mental health services – access and care
- ☐ \$1.6 billion capital investment over 10 years



PARTNERING

- ☐ Patient transport (RFDS, SJA)
- ☐ Primary care service access (WAPHA, ACCHO sector, GPs)
- ☐ Medical / nursing / allied health workforce (Rural Health West, WAGPET, WAPHA, Rural Clinical School)
- ☐ Acute care (GPs, metro health service providers, St John of God Healthcare)



ISSUES

- ☐ Sustained activity growth
- ☐ Commonwealth reforms (Disability, Aged Care)
- ☐ Workforce attraction/retention, safety
- ☐ Financial sustainability
- ☐ Community and patient engagement



HOW CAN LOCAL GOVERNMENT ASSIST?

- ☐ Supporting community-based aged care
- ☐ Collaborative GP recruitment and oversight
- ☐ Engagement in local health services – planning and delivery
- ☐ Promoting healthy lifestyles / healthy communities



QUESTIONS?