

For facilities in Western Australia

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Introduction

This Toolkit was developed on behalf of Western Australian Local Government Association (WALGA) to assist Stakeholders responsible for planning and building a Changing Place with understanding the requirements and accreditation process for these facilities in Western Australia.

The Toolkit has been developed by CODE Access Consultants, following their involvement with the Accreditation of 12 Changing Place projects throughout Western Australia under the Grant Recipient Program. The Kit provides a design checklist and a WA product supplier list that will help speed up the process for Builders, Asset Owners, Local & State Government, Building and Facility Managers, Architects & Designers when planning their next Changing Place project.

This Kit is a supplement to the Changing Places Technical Standard. It does not supersede the Standard.

Background

Changing Places is a voluntary initiative that advocates for fully accessible public toilet and change facilities for users with severe and profound needs where they require assistance from carers.

Changing Places originated in the UK in 2006 and was introduced into Australia in 2012. The initiative is currently managed by the Department of Health & Human Services (DHHS) in Victoria.

19 Changing Places facilities have been built to date in Western Australia.

What is a Changing Place?

A Changing Place is a safe clean toilet and change facility that provides extra spatial provisions for users with disability who require assisted care. The key components of a Changing Place includes a peninsular toilet pan, fixed ceiling hoist and height adjustable fixed adult change table.

There are three design options;

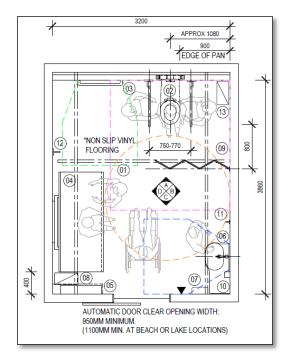
- 1. Type 1A without a shower requires 3.2m wide x 3.86m long room dimensions (Figure 1)
- 2. Type 1B without a shower requires 3.5m wide x 3.36mm long room dimensions (Figure 2)
- 3. Type 2 with a shower facility requires 3.2m wide x 4.36m long room dimensions (Figure 3)

A Changing Place can have an alternative layout and gain accreditation provided the facility meets the objective of Changing Places and provides appropriate internal circulation spaces and full hoist coverage of the room.

Changing Places Australia have developed an Information & Technical Guide to assist Stakeholders when building a Changing Place and this is freely available through Changing Places website https://changingplaces.org.au/

Design Layout Option Diagrams

The diagrams below have been taken from the Changing Places Technical Standard.



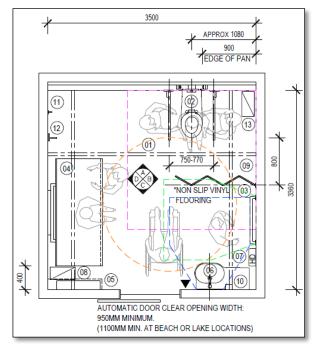


Figure 1: Type 1A (without shower)

Figure 2: Type 1B (without shower)

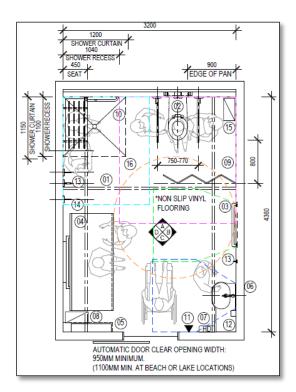


Figure 3: Type 2 (including shower)

Changing Places vs Unisex Accessible Toilets (UAT's)

A unisex accessible toilet (UAT) is designed primarily for use by wheelchair users to enable independent wheelchair to pan transfers. The pan is located in the corner of the room with grabrails fixed to the walls to assist with the transfer process. The facilities are mandatory and provide basic minimum accessible features for independent use. They do not require a ceiling hoist or adult sized change table. The benchmark for designing a UAT is Australian Standard AS1428.1 2009.

Changing Places go above and beyond the minimum and provide greater access for users with larger powered mobility devices and their carers, aligning with universal access principles. A Changing Place has its own Technical Standard and does not benchmark against Australian Standards.

It is important to note that a Changing Place is not permitted to replace a standard accessible toilet, nor are the two facilities permitted to be combined into one facility.

Access to the Facility

Accreditation of a Changing Place does not include an assessment of the continuous accessible path of travel from the boundary pedestrian entry points, associated buildings onsite, vehicle set down areas and accessible parking bays.

Accessible pathways are generally built by benchmarking against the current Australian Standard AS1428.1, however, it is important to note that the provisions in AS1428.1 are the mandatory minimum requirements to accommodate the 90th percentile of manual wheelchair users and constructing pathways to these minimum provisions may not accommodate users with larger powered mobility devices, who are the intended user of a Changing Place.

It is recommended that the accessible pathway to the facility be reviewed at early stages by your assessor to ensure that the users can access the facility with ease and that the Asset Owner maximises risk mitigation under the Disability Discrimination Act (DDA).

MLAK Key

A Master Locksmith Access Key (MLAK) provides 24 hour access to accessible facilities secured by the key and protects facilities from vandalism and misuse.

It is up to the Asset Owner how they manage access to the Changing Place. Most Changing Place facilities in Western Australia are secured by MLAK key. Eligibility to obtain an



MLAK key is restricted to people who have a disability or who have written authority from a doctor, disability organisation, community health centre or building owner/manager of a facility.

An MLAK key can be purchased from Master Locksmiths Association of Australasia via www.masterlocksmiths.com.au or by telephone (03) 9338 8822.

Accreditation Process



A Changing Place is required to undergo a formal accreditation process through a Registered Assessor to enable the facility to be marketed as a Changing Place and have the official sign installed outside the facility.

An accredited facility will provide certainty to the users and their carers that the room is safe and

functional for the intended use. Accreditation will also help to reduce risk under the Disability Discrimination Act for the Asset Owner.

Registered Assessors hold Accreditation with the Association of Consultants in Access, Australia (ACAA). Accreditation is granted subject to compliance with the Changing Places Technical Standard as a minimum benchmark.

There are three key steps involved in the Accreditation process:

- 1. <u>Schematic Phase</u> involves a high level overview by the Registered Assessor to assess room dimensions, layout, key components & circulatory provisions
- 2. <u>Design Development Phase</u> includes a detailed desktop assessment of the plans, safety features, fixtures & fittings and facility location. Once the design documentation satisfies the Changing Places Technical Standard, pre-approval to build is granted by the Registered Assessor
- 3. <u>Construction Phase</u> requires an inspection of the facility post construction and includes photographic evidence to the Changing Places Photo Guidelines requirements

Once the built facility is deemed compliant final accreditation will be granted by the Assessor and a formal Statement of Compliance issued to both the Stakeholder and Changing Places Australia. The accredited facility is permitted to be opened for public use upon receipt of the Statement of Compliance.

Formal registration will then be required to be completed through the Changing Places website.

You can find a Registered Assessor through the Changing Places website via this link https://changingplaces.org.au/build-a-toilet/find-a-consultant/

Registering your Facility

A newly accredited Changing Place requires formal registration and will enable the facility to be marketed through the Changing Places website and National Public Toilet Map. Registration is carried out through an online form via the Changing Places website by the Assessor or Applicant.

Once registered, Changing Places will issue an invoice for the administration fee, followed by the Accreditation Pack upon receipt of the fee.



Changing Places Sign

The accreditation pack includes the following:-

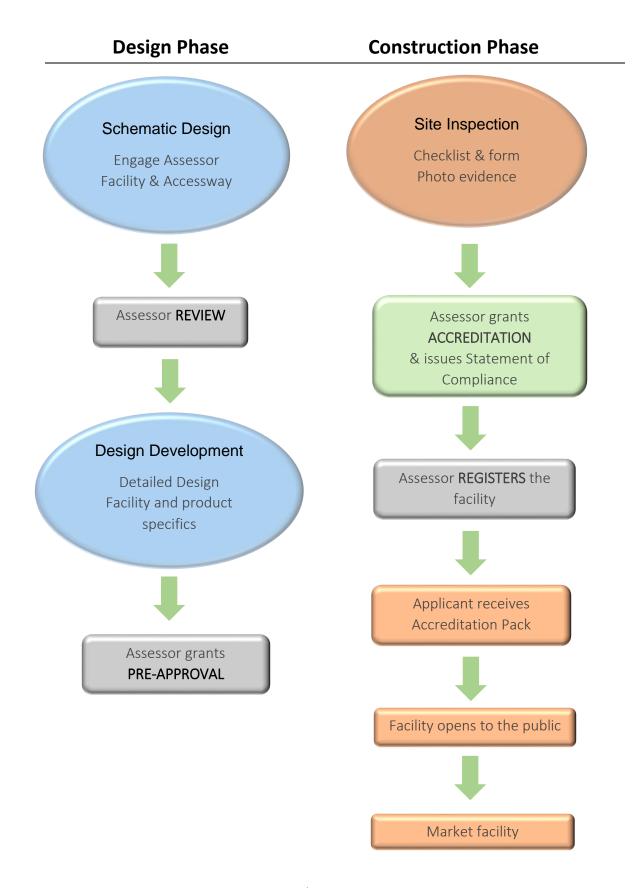
- ✓ Changing Place official sign
- ✓ Instructions on where to install the sign
- ✓ Certificate of Accreditation

Accreditation Tips

To work toward a smooth and efficient accreditation process, please follow the tips below.

- ✓ Engage a Registered Assessor at early stages to avoid any surprises and costly modifications down the track
- ✓ Provide your Assessor with the manufacturer's specifications for all fixtures & fittings at design development stage for review
- ✓ Ensure all dimensions are noted on the floor plans and elevations
- ✓ When liaising with suppliers, notify them that the products required are specific to Changing Places and not a standard AS1428 accessible toilet
- ✓ The total room height required for your Changing Place will be determined by the ceiling hoist system to accommodate a 2.1m minimum hoist lifting height
- ✓ Ensure that the products reviewed by the assessor at design stage align with the fixtures & fittings installed at construction phase. If a product is changed prior to install, have your Assessor review the manufacturer specification
- ✓ If you plan to include additional features in the facility that aren't required by the Changing Places Technical Standard, notify your Assessor prior to construction to enable them to review the plans and ensure circulatory provisions are maintained within the room

Accreditation Infographic



Marketing your Changing Place

Once the facility is accredited, the Changing Place is marketed through various means such as:-

- Official sign is installed outside the facility at the location
- Online marketing through the Changing Places website and National Public Toilet Map, with assistance from Changing Places Australia
- Online marketing by the Asset Owner i.e. company newsletters, company website & social media
- Communicating through distribution of leaflets advertising the facility. A sample information leaflet has been provided at the back of the Kit for Changing Place Owners to use.

Resources & Links

Changing Places website https://changingplaces.org.au/

Changing Places Technical Standard https://changingplaces.org.au/

Find a Registered Changing Places Assessor https://changingplaces.org.au/build-a-toilet/find-a-consultant/

Changing Place Design Auto CAD files https://changingplaces.org.au/build-a-toilet/designs/

Register a newly accredited Changing Place https://changingplaces.org.au/register-a-facility/

Department of Health & Human services, Victoria https://dhhs.vic.gov.au/

Master Locksmiths Association of Australasia https://www.masterlocksmiths.com.au/mlak.php

National Public Toilet Map https://toiletmap.gov.au/

Western Australia Local Government Association (WALGA) https://walga.asn.au/

Design Checklist

1.0	DESIGN OPTIONS	Provided	Notes
1.1	Type 1A (no shower included)		
	3.2m wide x 3.86m long minimum room		
	dimensions between finished wall surfaces		
1.2	Type 1B (no shower included)		
	3.5m wide x 3.36m minimum room dimensions		
	between finished wall surfaces	<u>_</u>	
1.3	Type 2 (shower included)		
	3.2m wide x 4.36m long minimum room		
	dimensions between finished wall surfaces		
1.4	Alternative Layout		
2.0	INTERNAL CIRCULATION SPACES	Provided	Notes
2.1	2.25m turning circulation space (360° diameter)		
2.2	Pan circulation space		
	2.16m wide x 2.35m long		
2.3	Pan circulation space		
	900mm at each side of the pan		
2.4	Changing rail circulation space (refer to Changing		
	Places Technical Standard)		
2.5	Washbasin circulation space		
2.6	Shower circulation space (1.6m wide x 2m long)		
3.0	CEILING HEIGHT	Provided	Notes
3.1	Dependent on the ceiling hoist dimensions		
	2.4m clear unobstructed height from floor level		
	(2.7m preferred)		
4.0	CEILING HOIST TRACK SYSTEM	Provided	Notes
4.1	Full coverage of the room		
4.2	Gantry or XY System		
4.3	Minimum safe working load 180Kg (provide		
	confirmation letter by Structural Engineer)		
4.4	Two fixed parallel rails		
4.5	One moving traverse rail		
4.6	Provide recessed ceiling fittings or sufficient		
	clearance under the fittings to allow free		
	movement of the moving traverse rail		
4.7	Continuous inline charging		
4.8	Manufacturers technical specification		

5.0	CEILING HOIST	Provided	Notes
5.1	Fixed hoist		
5.2	Constant charge function		
5.3	2.1m minimum lifting height		
5.4	Minimum safe working load 180Kg		
5.5	Manufacturers technical specification		
5.6	Operational poster		
	Suppliers		
6.0	ACCESSIBLE TOILET	Provided	Notes
6.1	Wall mounted or concealed cistern		
6.2	790-810mm pan projection from rear wall		
6.3	460-480mm between floor and top of seat		
6.4	Manufacturers technical specification		
6.5	1.5m high retractable privacy screen, fixed to the		
	wall, providing 900mm space between the front		
	of pan and screen & providing full coverage of the		
	pan		
6.6	Manufacturers technical specification		
7.0	TOILET SEAT	Provided	Notes
7.1	Full round seat (not open fronted)		
7.2	Minimal contours to the top surface		
7.3	Securely fixed in position when in use		
7.4	Fixings that create lateral stability when in use		
7.5	Load rated to 150Kg		
7.6	30% luminance contrast between seat & pan or wall /floor		
7.7	Remains upright when fully raised		
7.8	Manufacturers technical specification		
8.0	TOILET FLUSHING CONTTROLS	Provided	Notes
8.1	Located on centre-line of the cistern if hand		
	operated		
8.2	Located 600-1100mm above finished floor level		
8.3	Controls that sit proud of the surface unless		
	sensor controlled		
8.4	Ability to activate the flush before the button		
	becomes level with the surrounds unless sensor		
	controlled		
8.5	Manufacturers technical specification		
9.0	BACKREST	Provided	Notes
9.1	Capable of withstanding 1100N (110Kg) force in		
	any direction		
9.2	Bottom of backrest located 120-150mm from the		
	top of the seat		
9.3	Backrest dimensions of 350-400mm wide x 150-		
	200mm long		
9.4	95-100 ° angle from seat hinge		
9.5	Manufacturers technical specification		

10.0	TOILET GRABRAILS	Provided	Notes
10.1	Drop down grabrails		
10.2	Located 800-810mm above finished floor level to		
	top of rails		
10.3	Grabrails installed to have 750-770mm distance		
	between the centre-line of each grabrail & be		
	located equally from the pan centre-line		
10.4	850mm minimum length		
10.5	30-40mm diameter		
10.6	Securely fixed to wall to withstand a force in any		
	direction of 1100N (110Kgs)		
10.7	At least one grabrail to contain a toilet paper		
	holder		
10.8	Capable of being lifted up or swung away to allow		
	unimpeded access to the WC pan		
10.9	Manufacturers technical specification		
11.0	HAND WASH BASIN	Provided	Notes
11.1	Washbasin installed 800-830mm above finished		
	floor level		
11.2	Exposed hot water pipes insulated or located to		
	not present any hazard		
11.3	Water supply pipes and waste outlet pipes do not		
	impede into knee, leg and toe clearances		
	underneath for a wheelchair user		
11.4	Integrated shelf 300-400mm in length or width		
11.5	Manufacturers technical specification		
12.0	WASH BASIN TAP	Provided	Notes
12.1	Flick mixer lever, sensor type or similar controls		
12.2	50mm hand clearance between lever handle and		
	adjacent surface		
12.3	Hot water provided through a mixing spout and		
	temperature controlled with a thermostatic		
	mixing valve		
12.4	Manufacturers technical specification		
13.0	MIRROR	Provided	Notes
13.1	Vertical mirror with reflective surface		
13.2	Minimum dimensions 600mm wide x 950mm long		
	(for installation between 900-1850mm above		
	finished floor level)		
13.3	Second mirror (if provided) having minimum		
	dimensions 600mm wide x 1250mm long (for		
	installation between 600- above finished floor		
	level		
13.4	Manufacturers technical specification		

14.0	TOWEL DISPENSERS, HAND DRYERS & SIMILAR	Provided	Notes
14.1	Operable by one hand		
14.2	Operative component located 900-1100mm above		
	finished floor level		
14.3	Installed at least 500mm from corners		
14.4	Manufacturers technical specification		
15.0	SOAP DISPENSERS (WASHBASIN & SHOWER)	Provided	Notes
15.1	Washbasin soap dispenser located over the basin to avoid slips from soap spillage (refer to Technical Standard for location)		
15.2	Shower soap dispenser within 800mm from the internal corner, 900-1100mm above finished floor level & 50mm hand clearance between the vertical rail & dispenser		
15.3	Manufacturers technical specification		
16.0	HOOKS	Provided	Notes
16.1	One standard hook beside the washbasin 1200- 1350mm above finished floor level and 500mm minimum from the corner		
16.2	Two standard hooks installed outside the shower recess 390-410mm & 590-610mm horizontally from the shower seat, 1200-1350mm above finished floor level		
16.3	One large sling hook that can hold 4x30mm wide straps installed 1500mm above finished floor level and beside the Change Table		
16.4	Manufacturers technical specification		
17.0	DISPOSAL BINS	Provided	Notes
17.1	One sanitary disposal bin in the corner beside the pan		
17.2	One incontinence pad bin installed beside the Change Table		
18.0	CHANGE TABLE	Provided	Notes
18.1	Wall mounted motorised fixed change table		
18.2	Height adjustability from max 450mm to min. 900 above finished floor level		
18.3	Remote controlled		
18.4	Minimum 700mm table width		
18.5	Foldable side safety rail		
18.6	Minimum 180Kg weight load capacity		
18.7	Manufacturers technical specification		
18.8	Operational poster to the Changing Places Standard		

19.0	SANITARY WIPES & DISPENSER	Provided	Notes
19.1	Sanitary wipes dispenser located to have the		
	operative component 900mm above finished floor		
40.2	level		
19.2	Wipes provided		
19.3	Manufacturers technical specification		Notes
20.0 20.1	SHELF BESIDE CHANGE TABLE	Provided	Notes
20.1	400mm long x 150mm wide minimum dimensions Located 1350mm above finished floor level & above		
20.2	wipes dispenser		
20.3	Manufacturers technical specification		
21.0	CHANGING RAILS	Provided	Notes
21.1	Two horizontal grabrails 30-40mm diameter		
21.2	800mm rail lengths		
21.3	Bottom rail located 800-810mm and top rail located		
	1000mm-1010mm above finished floor level		
21.4	Manufacturers technical specification		
22.0	SHOWER FLOOR & WASTE OUTLET	Provided	Notes
22.1	Hobless self-draining shower recess area		
22.2	Waste outlet in accordance with the floor plans		
22.3	The slope of the floor in the shower area achieving 1:60-1:80		
22.4	The slope of the floor of the remainder of the		
	capitany facility achieving 1.90 1.100		
	sanitary facility achieving 1:80-1:100		
23.0	SHOWER HEAD SUPPORT GRABRAIL	Provided	Notes
23.0 23.1	SHOWER HEAD SUPPORT GRABRAIL Either single 'T' rail shower support grabrail or	Provided	Notes
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24.6	Graspable portion to enable access and adjustment		
	from a seated position		
24.7	Manufacturers technical specification		
25.0	WATER OUTLET	Provided	Notes
25.1	Located 695-705mm		
25.2	Provided with a back-flow prevention device if		
	required by plumbing standards (please check with		
	your Plumber)		
26.0	SHOWER TAPS	Provided	Notes
26.1	Flick mixer shower tap		
26.2	Located 900-1100mm above finished floor level		
26.3	Located 300-500mm from the internal corner		
	(inside the vertical grabrail)		
26.4	50mm hand clearance between shower tap and		
	other fittings/fixtures		
26.5	Manufacturers technical specification		
27.0	FOLDING SHOWER SEAT	Provided	Notes
	Note: This is not a standard AS1428.1 seat		
27.1	960mm seat length (located within 40mm of the		
	wall)		
27.2	450mm deep dimension from front of seat to wall		
	(includes 40mm max permitted gap to wall)		
27.3	480mm seat height (floor to top of seat)		
27.4	Seat not permitted to clash with shower support		
	grabrails when folded upwards		
27.5	Slip resistant surface		
27.6	Front corners that are rounded to a radius of 10 to		
	15mm		
27.7	Top edges that are rounded with a minimum radius of 2 to 3mm		
27.8	Seat folds upwards & clear of the grab rail		
27.9	Seat shall not be fully slatted		
27.10	Drainage slots not permitted to exceed 4-6mm		
27.11	Manufacturers technical specification		
28.0	SHOWER CURTAIN	Provided	Notes
28.1	Two telescopic shower curtain rails (rails open to		
	allow hoist access into the shower)	_	
28.2	Located 2.1m above finished floor level		
28.3	Manufacturers technical specification		
29.0	FLOORING	Provided	Notes
29.1	Slip resistance achieving R10 or P3 as a minimum		

30.1	DOOR	Provided	Notes
30.1	Flush threshold that is step free		
30.2	Automated door		
30.3	950mm clear door opening width or 1100mm to accommodate a beach/aquatic wheelchair at beach locations or swimming pools		
30.4	30% minimum luminance contrast to identify the door from the surrounds		
30.5	Door controls located 900-1200mm above finished floor level		
30.6	Door controls located 500mm from internal corners		
30.7	Door controls located minimum 300mm from washbasin inside the facility		
30.8	Appropriate auto door dwell time (recommend 8 seconds)		
30.9	Provide gentle opening and closing operation to reduce the risk of impact to users		
30.10	Provide fail-safe opening mechanism to detect a person within the doorway		
30.11	Manufacturers technical specification		
31.0	DOOR CONTROL BRAILLE & TACTILE SIGNAGE	Provided	Notes
31.1	Installed at latch side of the door, 50mm from architrave & 500mm from corners		
31.2	Door control signage height 900-1100mm above floor level		
31.3	Braille & tactile components to achieve compliance with the Building Code of Australia Specification D3.6		
32.0	DOOR CONTROL OPERATIONAL REQ's	Provided	Notes
32.1	MLAK key operation preferred		
32.2	Contrasting door control push buttons to sit proud of the surface & activate the door before the button becomes level with the surrounds		
32.3	Control buttons to have a minimum 25mm diameter		
32.4	External door control plate to indicate the method of opening the door i.e. Push to Open or MLAK to open		
32.5	'Occupied' and 'Vacant' indicator lights on external door control plate		
32.6	'Locked' and 'Unlocked' indicator lights on the internal door control plate		
32.7	Manufacturers technical specification		

33.0	EXTERNAL FACILITY SIGNAGE	Provided	Notes
33.1	Issued by Changing Places following accreditation.		
	The sign is be installed at latch side of the door 50-		
	300mm from the architrave and 1200-1600mm		
	above ground level		
34.0	RECOMMENDED OPTIONAL EXTRAS	Provided	Notes
	(Non mandatory)		
34.1	If the facility is located within a building provide a		
	visual & audible alarm system to notify users with		
	vision and hearing limitations of an emergency		
34.2	Emergency Lighting		

Changing Place Suppliers and Products

There are many suppliers in Western Australia who can provide products that suit a Changing Place.

The table below provides a list of the supplier contacts that were recognised by CODE Access Consultants as providing products that meet the Changing Places Technical Standard at the time of release of this Kit.

Supplier Contact Details						
Landmark		Modus Aus				
•	08 9470 5765	•	1300 945 930			
Website:	www.landmarkpro.com.au		www.modusaustralia.com.au			
Email:	adel@landmarkpro.com.au	Email:	perth@modusaustralia.com.au			
CHS Healtho		4Healthcare				
	1300 789 420		08 9302 4757			
Website:	www.chshealthcare.com.au	Website:	www.4healthcare.com.au			
Email:	andre@chshealthcare.com.au	Email:	customerservice@4healthcare.com.au			
Reece		Britex				
•	08 9201 0104	•	08 9249 5464			
Website:	www.reece.com.au		www.britex.com.au			
Email:	6034@reece.com.au	Email:	wa@britex.com.au			
Galvin Engir	_	Metlam				
•	08 9338 2344	•	0407 553 045			
Website:	www.galvinengineering.com.au	Website:	www.metlam.com.au			
Email:	sales@galvinengineering.com.au	Email:	adam@metlam.com.au			
DD 4		F	and Connections			
RBA	1200 700 770	_	eel Creations			
	1300 788 778	•	0459 728 694			
Website:	www.rba.com.au	Website:	www.envisagewa.com			
Email:	sales@rba.com.au	Email:	info@envisagewa.com			
S		F				
SureCare	1000 675 411	Enware	00 (505 0600			
•	1800 675 411	•	08 6595 0600			
Website: Email:	www.dormakaba.com	Website: Email:	www.enware.com.au			
Email:	info.au@dormakaba.com	Email:	info@enware.com.au			
Envisage		Dorma				
Envisage	0459 728 694		1800 675 411			
Website:		Website:	www.dormakaba.com			
Email:	www.envisagewa.com info@envisagewa.com	Email:	info.au@dormakaba.com			
LIIIdii.	IIIO@EIIVISagewa.com	LIIIdii.	iiio.au@uoiiiiakaba.coiii			

The table below provides a list of suppliers that supply products that meet the Changing Place Technical Standard at the time of development of this Kit. This list may be updated in the future to include new suppliers and products.

Main Supplier Legend Landmark Modus CHS 4Healthcare Metlam Reece Britex Galvin Enware SureCare RBA Envisage WA Dorma Wow Wipes

#	Product					9	Sup	plie	r					Notes
1	Whole Facility – Design & Construct													
2	Ceiling Hoist Track System													
3	Ceiling Hoist & Operational Poster													
4	Pan													
5	Toilet Seat													
6	Flushing Controls													
7	Backrest													
8	Toilet Grabrails													
9	Wash Basin													
10	Wash Basin Tap													
11	Mirror													
12	Towel Dispenser													
13	Hand Dryer													
14	Soap Dispenser													
15	Soap Holder (Shower)													
16	Clothes & Sling Hooks													
17	Large Bin (Incontinence Pads)													
18	Change Table & Operational Poster													
19	Sanitary Wipes Dispenser													
20	Shelf													
21	Changing Rails													
22	Shower Floor & Waste Outlet													
23	Shower Head Support Grabrail													
24	Hand Held Shower Head & Hose													
25	Shower Taps													
26	Shower Seat													
27	Shower Curtain/Telescopic Rail													
28	Automated Door													
29	Privacy Screen (Toilet)													
30	Door Control Braille & Tactile Signage													
31	Slip Resistant Flooring	Al	tro	- Ac	qua	rius	Vir	nyl f	Floc	rin	g			
32	Sanitary Bin	Ex	ter	nal	con	tra	cto	r to	be	eng	gage	ed k	oy t	he Owner
33	MLAK Key	Master Locksmiths Australasia												
34	External Facility Signage	Issued by Changing Places												

Photos of Accredited Changing Places in WA













Communications Information Leaflet Template

The image below is a template that can be used to distribute information to the community about your Changing Place facility.



Changing Places Information Leaflet

[Facility Name]

[Facility Address]

Where is the facility located?

[Eg. Directly behind the Visitors Centre]

How do I get in?

You will require an MLAK key. Further information is provided within the [name of building].

What is an MLAK key & how do I get one?

A Master Locksmith Access Key (MLAK) is a nationwide universal lock and key system that secures accessible facilities built for people with disability to protect the facility from vandalism.

An eligible person can purchase a key from an MLAK Locksmith. For more information please refer to the Master Locksmith website or call 1800 810 698

http://www.masterlocksmiths.com.au



When is the facility open?

[Name of facility] can be accessed 24/7. Further information is also available from [-----] during normal business hours:

[List business hours]

Please contact [responsible person] for further information:

Phone: [xx xxxx xxxx]
Email: [email address]

When visiting a Changing Place please remember to

1. Bring your own sling



- Familiarise yourself with the hoist & change table operating instructions before attempting to use them
- Dispose of the change table cover or clean the change table with the sanitary wipes provided after use
- 4. Place items in the bins provided

Report a problem:

To report a problem please call [phone number] during business operating hours

[Insert photo of the facility here]